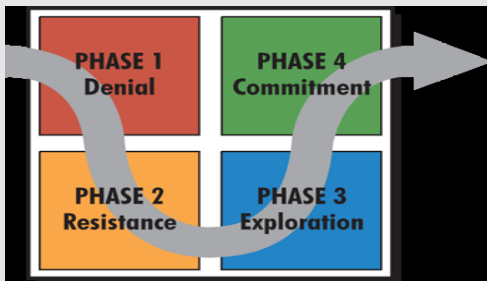


## — Change Management Certification

**Change** is part of our every day lives and the only control we have over it is how we accept and move through the change curve. This certification helps you understand the phases of the change curve we have to move through for either personal or business changes (i.e. downsizing, re-engineering, reorganizing, merging, spin offs, product or service changes or even a layoffs or promotions) it is all change. Knowing the change curve and each phase helps ensure you do not get stuck in a phase as the change will happen with or without you.

**Change Management Certification** is a structured approach to transition individuals, teams, and organizations from a current state to a desired future state. Change Management Certification includes both organizational change, management process change and individual change management models, which together are used to manage the people side of change.

Each participant will receive a manual and a set of techniques and tools to simplify change efforts leading to both your and other employees increased ease accepting changes and moving through the change curve leading to greater satisfaction, improved communication that will help you move yourself and employees to the new desired future state.



You may not be a Change Agent, but it is critical to us all to know the phases we all need to move through to accept both personal and professional business changes.

### What you will learn

- How change affects us and the change model
- Prewrite for successful change and picking the team
- How critical communication is to change and examples of successful communication
- How to accelerate employees moving through change
- Creating a Supportive Environment for the Change
- A method of monitoring change when signs of resistance or difficulty have surfaced
- How to track change progress for yourself or for a business initiative you are leading.
- How to help individuals understand their responses to change and help them move through phases, especially if they are having difficulty
- Successful change for groups, leadership or employee teams, business units, or an entire companies
- Questions to know which phase you are in and tips and action plans to get accelerate each phase

As companies continue to face challenges in this globally integrated world, they look to the workforce to help differentiate them from the competition. We as employees need to continually increase our skill sets and knowledge to help our companies attain results.

### MoZen Inc.

At MoZen our skills and experience are here to help you address the most critical issues facing you and your business. Our goal is to help you achieve your goals.

For more information, to sign up for the next certification or to customize a training:

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Management is often just as stressed as employees by change and they don't always have the time or skills necessary to anticipate all their employees' emotional and professional needs. However you need to so you can successfully lead and support the changes for yourself, your employees and your company's success.

If you have not developed these skills you or your employees can get stalled in any of the 4 phases and feel resentful, confusion, fearful, or resistant and your life or the change effort stalls.

The change still takes place, you are just no longer an active participant and **no longer in control** of what happens to you.

**Take this certification and take back control!**